

	System	Type/Number
	QMS	POL-001
	Name	
	Quality Policy	

Scope

Eire Total Access is an access solutions service that provides scaffolding, labour, and associated services to the civil and commercial construction, mining, and offshore industries. The Quality Management System (QMS) is an integral part of all business operations. The QMS will help manage sales and servicing, estimation, logistics management, operations both locally and remote in nature, and general business management including human resources, finance, and continual improvement.

Interested Parties

This policy is made available to all interested parties internal and external to the business, including but not limited to employees, customers, suppliers, authorities, members of the public, and service providers.

Quality Objectives

The company will manage its business activities using the QMS and will conform to the requirements of ISO 9001:2015. In the interest of achieving its goal of growing to become a market leading access solutions business, the company will:

- Set goals and objectives at all levels of the business that align with the aim of generating continual growth and improvement;
- Form open lines of communications with all stakeholders, including but not limited to those listed in the policy statement;
- Support the training and development of staff to enable the company to achieve and exceed its objectives;
- Monitor and measure critical business operations, develop corrective actions for underperformance and nonconformance, and actively seek for ways to improve business operations;
- Utilise a process-based approach to business operations;
- Measure the performance of suppliers for quality, cost, and safety purposes, and act if required;
- Maintain up to date and controlled documentation to support business operations;
- Provide strong leaders that promote the aims of the business;
- Maintain flexibility in its operations to account for internal and external influences that could impact the business and its objectives;
- Measure its performance by constantly auditing key systems and measuring feedback from internal and external stakeholders about the level of service provided.